

**UNITED:**

Online Check-in is **NOT** available for groups. Please do not attempt to utilize this option as it may cancel your entire group itinerary.

**UA Check-in Options: At the Airport**

**Self-Service Check-In:** Airport kiosks offer a quick and easy way to get your boarding pass and check your bags without waiting in line at the ticket counter.

**Curbside Check-In:** Check your bag and get your boarding pass right at the curb.

**Ticket Counter Check-In:** Airport Staff is happy to assist passengers traveling with infants or pets, customers with special needs, or anyone else wanting person assistance with check-in.

PASSENGER NAME	TICKET NUMBER	RECORD LOCATER
BRENNAN/MARTHA	7726708428	GQZW45
BRUKETA/LIDIJA JASMINA	7726708431	GQZW45
DUCROUX/JEAN PATRICK	7726708427	GQZW45
FERNANDEZ/LUIS FLORENTINO	7726708425	GQZW45
FLOCKE/SUSAN	7726708433	GQZW45
HIBJAN/DEBORAH ANN	7726708437	GQZW45
GOLOVNEVA/GALINA YURYEVNA	7726708426	GQZW45
HOWARD/RONALD	7726708434	GQZW45
KECHISEN/MICHAEL ANTHONY	7726708435	GQZW45
KROMER/STEPHEN	7726708436	GQZW45
LAFONTAINE/JAMES DOUGLAS	7726708439	GQZW45
LAFONTAINE/PATRICIA ELLEN	7726708440	GQZW45
LARSON/ELIZABETH LEE	7726708441	GQZW45
LARSON/ROBERT MICHAEL	7726708442	GQZW45
MARKS/CHRISTINE	7726708432	GQZW45
MERCHANT/FREDRIC ORLANDO	7726708429	GQZW45
NEWCOMB/KRISTEN JEANNE	7726708421	GQZW45
NICHOLS/DONALD ALAN	7726708424	GQZW45
PALISIN/THOMAS ANDREW	7726708420	GQZW45
SECHAK/MICHAEL PETER	7726708422	GQZW45
STORER/LAWRENCE ALAN	7726708423	GQZW45
WADE/SARAH JANE	7726708430	GQZW45
WALKERJR/THOMAS M	7726708438	GQZW45

**IMPORTANT TRAVEL DAY INFO****Tips for Airline Travel:**

All of the Airlines produce electronic ticketing. In *all* cases, a photo ID is required for everyone over the age of 16.

**Please arrive to the airport at least 2 hours prior to your flight for the following reasons:**

Airlines routinely overbook flights

Airlines routinely withhold assigning seats for business passengers in the hope the business traveler will purchase a more expensive seat.

Security:

If you check your bags curbside and have not received a boarding pass, please have each traveler proceed directly to the gate to obtain a seat assignment/boarding pass.

Regardless of where you check-in, get your seats assigned through to your final destination.

This is especially true if you are on connecting flights. Remember you are with a group. You are entitled to having your seats assigned on all flights to your final destination.

**When there is a Travel Emergency:**

**PLEASE CALL WINTER SKI & SPORT AT (800) 365-9819 AS SOON AS POSSIBLE.** We want to assist you in a solution. If you are delayed or miss connections due to weather, the airlines will do what they can; however they rarely offer compensation under these circumstances.

If delays are due to mechanical or crew delays, you MAY be entitled to protection on another carrier or another flight and/or hotel and meal vouchers plus transportation to/from the airport. Should you be delayed due to weather or mechanical/crew delays **DO NOT ARRANGE GROUND TRANSPORTATION ON YOUR OWN. YOU WILL NOT BE REIMBURSED FOR EXPENSES.** During bad weather, everything slows down, including communication within an airline to the airline's gate personnel. Please be patient. Let the airline tell you what your options are, but insist the gate personnel provide you with information when it is available. Do not leave the gate or customer service area until you are sure how the airline plans to handle the transportation to your final destination. Most importantly, **TAKE NAMES!**

**Overselling of a Flight**

Airlines are notorious for overselling their flights. As a group, while you may have paid less for your ticket than an individual, you do have priority over individual travelers.

If your flight is oversold (the gate agent tells you the flight is full), it is important to remember you are entitled to seats because you are traveling with a group. Remind the gate agent that you are with a group and need to be on the plane. If refused, be mindful that you are facing a *gate agent that has not been trained properly*. Next, get the name of the gate agent, feel free to present this document to the gate agent even though the agent will likely not acknowledge the validity of the document and notify us (Winter Ski & Sport) immediately. Remember you are being inconvenienced because the gate agent is not properly trained. After checking in at the airport, please be at the gate with boarding pass in hand at least 30 minutes prior to your flight. If you are not at the gate, the airline may and can give your seat away. You are now at the mercy of the air carrier, and while we sympathize, we *cannot* help you.

**Delayed or Lost Luggage**

If an airline loses your checked luggage or personal belonging/carry-on bag is left on an airplane or in the airport, please notify the Lost and Found Department for that airline. Unfortunately, we cannot help you and you need to follow the instructions of the airline personnel. All airlines have a process in place that will help you locate your lost item(s).